

Job Description: Development Consultant

Job Duration: FTE

Job Location: Olyphant, PA

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What you get to do in this role:

As a Development Consultant, you will participate in all stages of the software development lifecycle. In this role you will develop and/or configure new and existing features of the ServiceNow platform. You'll learn and leverage new technologies, tools, methods and processes in your development efforts. You will work independently and/or part of a client facing project team. You must be able to effectively communicate to technical and nontechnical audiences.

This position will require the applicant to work with technical consultants to understand business and functional requirements which will exceed client expectations. In the Development Consultant role, your duties will be to translate functional requirements into ServiceNow solutions based on best practices including configuration and scripting. Development Consultant's work with limited guidance on moderately complex work assignments and problem resolution.

In order to be successful in this role, we need someone who has:

- B.S. in Computer Science or similar field or 2+ years of programming experience
- Firm understanding of web-based technologies and scripting languages (e.g., JavaScript, Angular, HTML, CSS, XML)
- Team based project experience and participation
- Task driven and goal oriented
- Ability to work and set priority independently
- Advanced proficiency with Microsoft Office Suite (e.g., Excel, PowerPoint, Project, etc.)
- Entrepreneurial work ethic and mindset

Preferred Experience and Qualifications:

- Certified ServiceNow Administrator
- Software development lifecycle experience leveraging agile and/or waterfall methodologies
- Relational database experience (SQL, MySQL and Oracle)
- Understanding of ITILv3 foundational concepts, processes and workflows
- User provision and authentication through LDAP and Single Sign-On
- Understand of email protocols (SMTP and POP3)
- Integration experience through web services (SOAP and REST) and/or other technologies

About Pathways

Pathways Consulting Group is an Elite ServiceNow partner with a core competency in Enterprise Service Management. We help organizations build the fundamentals to run more- efficiently and align with their overall corporate strategy. We also provide organizations with the knowledge needed to enable them to make sound business decisions around people, process, governance and technologies, and to operate as a service provider for their customers.

Utilizing the ServiceNow platform, Pathways Consulting Group provides full end-to-end services around Enterprise Service Management (ESM). A solid ESM platform is key to ensure a successful implementation. Therefore, we also help organizations build and improve their ESM workflows and processes. This includes analysis of existing processes and workflows and evaluating all possible improvements, ensuring today's changes help build toward the vision of your future ESM practice.

We believe an organization's employees are their biggest asset. Our employees' professional growth means growth for the company as a whole. This belief is reflected in our employee training initiative, focusing on knowledge transfer, team building and one-on-one mentoring.

Pathways offers full benefits for employees including, but not limited to, paid and sick time off, vacation time, medical, dental and vision insurance, 401K plan, FSA, and life insurance.

Keywords

Application Programmer, Application Developer, JavaScript Programmer, JavaScript Developer, ServiceNow Developer, ServiceNow Administrator, HPSM Developer, HPSM Administrator, Salesforce Developer, Salesforce Administrator